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Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	4	complaint\$1 NEAR5 (forward\$3 or redirect\$3 or inform\$3) NEAR5 (organization\$1 or company or business or employer\$1 or employee\$1)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/10/11 19:26
L2	211	complaint\$1 NEAR5 (management or resolution\$1)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/10/11 19:26
L3	235	complaint\$1 NEAR5 (management or resolution\$1 or notify\$3 or notification\$1)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/10/11 19:38
L4	84	((customer\$1 or consumer\$1) NEAR5 (feedback or satisfaction)) AND ((forward\$4 or notify\$4 or notification\$1) NEAR5 (positive or threshold or negative or complaint\$1))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/10/11 19:55
L5	2893	((forward\$4 or notify\$4 or notification\$1) NEAR5 (complaint\$1 or negative)) AND ((forward\$4 or notify\$4 or notification\$1) NEAR5 (compliment\$1 or positive))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/10/11 19:56
L6	5	5 AND ((customer\$1 or consumer\$1) NEAR5 (feedback or satisfaction or survey\$3 or questionnaire\$1))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/10/11 19:56
L7	405	((route\$1 or routing) NEAR5 (complaint\$1 or negative)) AND ((route\$1 or routing) NEAR5 (compliment\$1 or positive))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/10/11 19:56
L8	0	7 AND ((customer\$1 or consumer\$1) NEAR5 (feedback or satisfaction or survey\$3 or questionnaire\$1))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/10/11 19:56